



AGENDA

- History of Building Monoliths
- Problems that come with Monoliths
- How Microservices help over come monolithic challenges
- How Cloud Technologies enable a Microservices approach
- What are API's and why are they so important
- How do we dissect the Monolithic problems into more manageable pieces
- How do Business Analyst play a key role in all of this



EDUCATION

- Elementary & High School:
 - Basic Programming on Apple IIe



HIGHER EDUCATION



Graduated either from the College of Engineering or College of Cosmetology...
I'll let you guess?



- 6 Years
- Retirement
 Applications for
 Public Sector



Covansys®

NATIONWIDE 12+ YEARS



In the Beginning...

Was the computer...

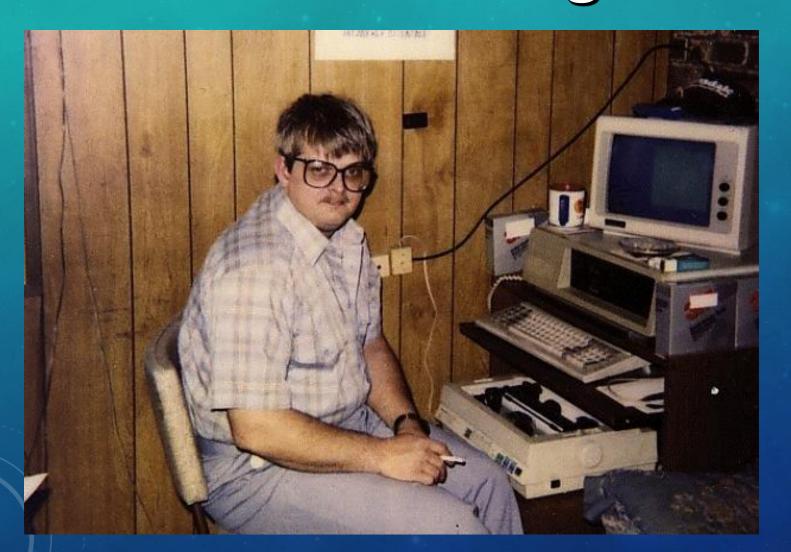


In the Beginning...

Was the computer...



And ever since there were computers... there were Programmers...



That wrote code... That no one cared about...

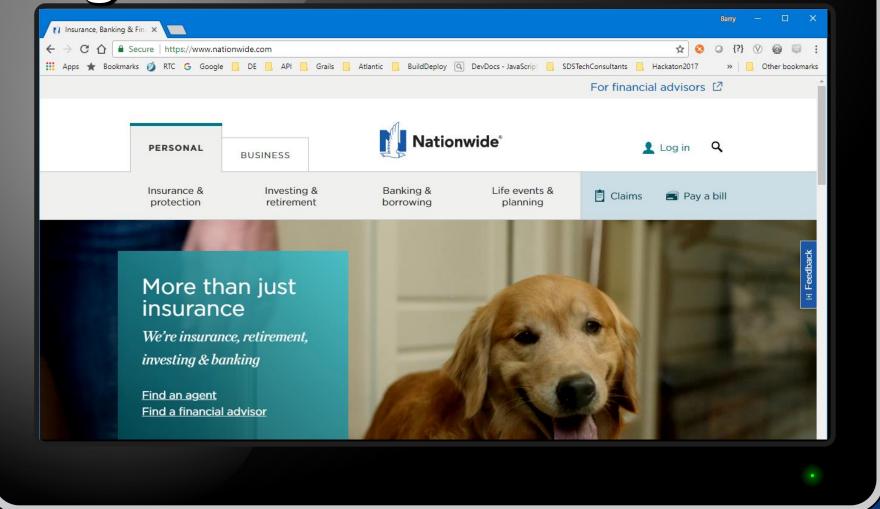




Then came the Business Analysts To ensure software did something useful!



Amazing software like...



Shameless plug...

And software developers rejoiced!



MY FIRST MONOLITHIC APPLICATION – RELEASE 1

- Retiree Data
- Dependent's data
- Employment History
- Calculate Years of Service
- Employee Contributions

SECOND RELEASE

- Retiree Data
- Dependent's data
- Employment History
- Calculate Years of Service
- Employee Contributions
- Employer Contributions
- Calculate Interest
- Retirement Plans

THIRD RELEASE

Retiree Data	Address History
Dependent's data	Document History
Employment History	Non-contributory work history
Calculate Years of Service	Calculate Years of Service
Employee Contributions	
Employer Contributions	
Calculate Interest	
Retirement Plans	

FOURTH RELEASE

Retiree Data	Address History
Dependent's data	Document History
Employment History	Non-contributory work history
Calculate Years of Service	Calculate Years of Service
Employee Contributions	Benefits Estimates
Employer Contributions	Retirement Options
Calculate Interest	Benefit Calculations
Retirement Plans	Beneficiary Management

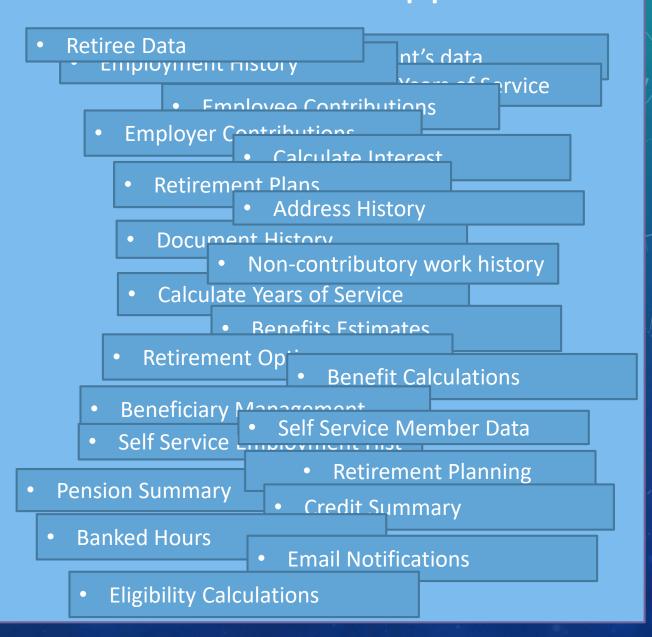
FIFTH RELEASE

Retiree Data	Address History	Self Service Member Data
Dependent's data	Document History	Self Service Employment Hist
Employment History	Non-contributory work history	Retirement Planning
Calculate Years of Service	Calculate Years of Service	Pension Summary
Employee Contributions	Benefits Estimates	Credit Summary
Employer Contributions	Retirement Options	Banked Hours
Calculate Interest	Benefit Calculations	Email Notifications
Retirement Plans	Beneficiary Management	Eligibility Calculations

WHAT IS A MONOLITH?

a monolithic application describes a software application which is designed without modularity -Wikipedia

Monolith App



what's the Problem?





NIGHT CYCLE IRS Options Equity Soft \$ Clearance -Communication Receipt & Deliver Open File -Reference D SIAC/DTC MBSCC Customer Affirmations Government Producer/R Broker Affirmations GSCC* MBS Product Ma Pairoffs Chase (Chemical) Product Cla KTEK Interface Citibank (PRISM) (Vision) Firm Price PZS/PZB Figuration OTP Broker Mas Margin Fails Purchases & Sales Customer Trading Acc Superfile HITS DIR Location Ad Viewcon (MRS) Firm Daily Common M Trade List of TES Inventory Inventory Security Ma Trades Bridge Reports Security Ledger Adabas TREAS TOPS Position & Balances Agency Global Cost Matureo Inventor of Carry Interes CAMS Customer FedLine Monthly Accounting SSN Miscellaneous, Aud Proxy Reports Regulatory Lette Legal FCIR General Audit letters Compliance PRB Compliance Ledger AC. Reporting Reporting Interface HUGG POETS Swiss Forge (HR) Sales BUCS Ldn BUCS NY Global _Shadow MRS Credit Money NYSE Exposure Store Sales Reports FMG **₹**018 ADJ FAME ODU Pay Daily Capital New Issue Bookkeeping Statements Impairments 1 General Syndicate Expense Reports BUCS/CLIENT FBC NISSM! SERVERS (HR) WAREHOUSE

JUST TOO MUCH TO TAKE IN

DIFFICULT TO MAINTAIN

Му Арр

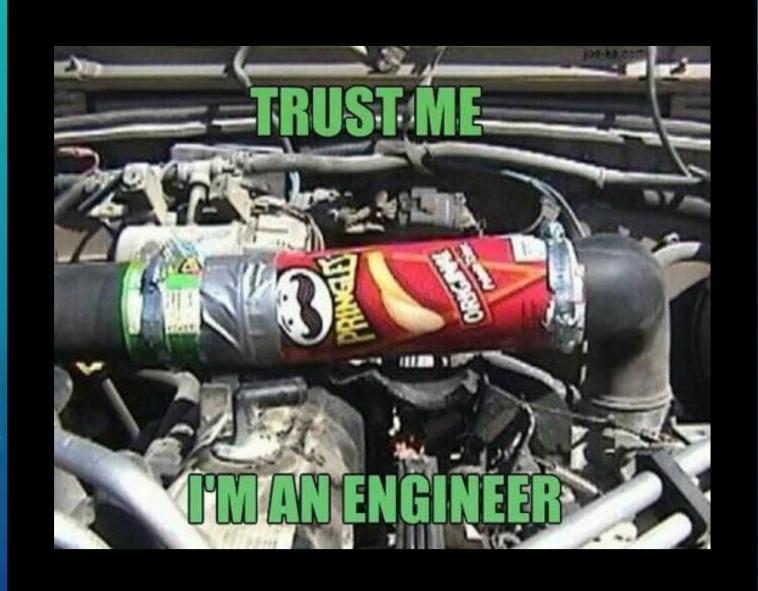
Capability A

Capability B

Capability C

Capability D

Capability E





DO NOT TOUCH Not only will this kill you it will hurt while you die



- Adding new features are difficult.
- Achieving Reliability Becomes Extremely Challenging

MONOLITHS ARE DIFFICULT TO SCALE

The App

Service A

Service B

Service X

Service Y

DIFFICULT TO SCALE



Service A Service B

Service X

Service Y

DIFFICULT TO SCALE

The App

Service A Service **B**

Service X

Service Y

The App

Service A Service **B**

Service X

Service Y

DIFFICULT TO SCALE

The App

Service A Service

В

Service X

Service

The App

Service

Service

В

Service X Service v

The App

Service A Service

B

Service X

Service

The App

Service

Service

R

Service X Service

DEPLOYING A MONOLITH



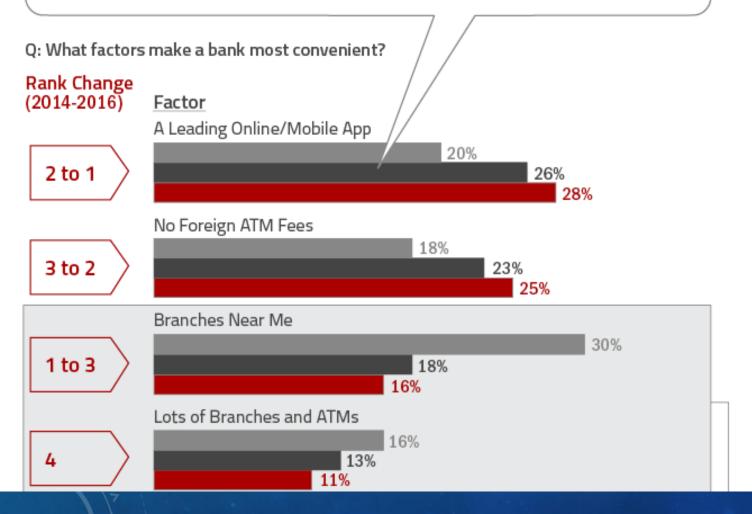
- "Once your application has become a large, complex monolith, your development organization is probably in a world of pain. Any attempts at agile development and delivery will flounder. One major problem is that the application is overwhelmingly complex. It's simply too large for any single developer to fully understand, As a result, fixing bugs and implementing new features correctly becomes difficult and time consuming. What's more, this tends to be a downwards spiral. If the codebase is difficult to understand, then changes won't be made correctly. You will end up with a monstrous, incomprehensible big ball of mud."
 - Chris Richardson founder Cloud Foundry (https://www.nginx.com/blog/introduction-to-microservices/





EXAMPLE OF
CHANGING MARKET
DEMAND

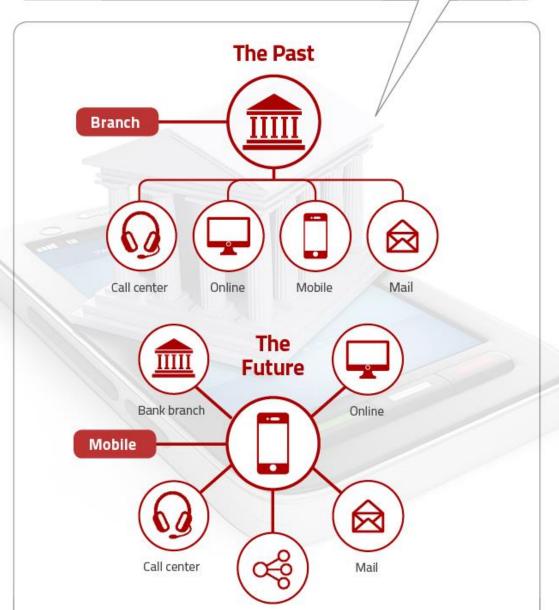
Branch proximity no longer considered number one determinant of convenience



MOST CONVENIENT FEATURE?



Banking models of the past and future



 "2018 will see banks getting much more serious about digitizing their current analog processes with a particular focus on their commercial customers and on mobile. Loan processing, account opening, service subscriptions, problem resolution and one-tomany payments are all examples of current processes that are ripe to be reimagined in order to gain speed, efficiency, and scale."

- <u>Chris Nichols</u>, Chief Strategy Officer at <u>CenterState</u>
 <u>Bank</u>
- Source: https://thefinancialbrand.com/69180/2018-top-banking-trends-predictions-outlook-digital-fintech-data-ai-cx-payments-tech/all/

OURCE: Deloitte © December 2017 The Financial Br

Tackling the Problem of the Giant Monolith



2. Why are you using microservices? 100 Percent Flexibility to Other - Write To improve To make To improve To enable To experiment Management quality by quality by with the requested that applications faster chose In having teams easily scalable architecture different tools we do so narrowing deployments focus on just down the to just one or languages one piece of an source of part of an for each failures to a application service particular piece of an app

Why Microservices?

- "Those who were using microservices listed scalability and faster deployments as the leading factors, followed by the ability to improve quality by having teams focusing on smaller parts of the app."
- Source: <u>DZone Research: Microservices Priorities and</u>
 Trends



WHAT IS A MICROSERVICE?

 The microservice architecture uses services as the unit of modularity.

My Monolith Application

Business
Capability ONE

Business
Capability TWO

My Monolith Application

Business
Capability ONE

Business Capability TWC

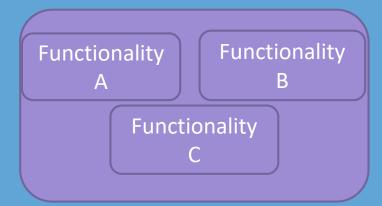
Business
Capability THREE

My Monolith Application

Business
Capability ONE

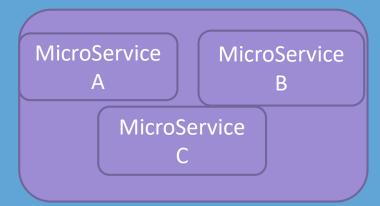
Business
Capability TWO

My Monolith Application



Business
Capability TWO

My Monolith Application



Business
Capability TWO

My Monolith Application

Business
Capability ONE

Business
Capability TWO

Business Capability THREE

MicroService A MicroService B

MicroService C

MicroService A MicroService **B**

MicroService **D**

MicroService C

MicroService X

MicroService Y MicroService Z

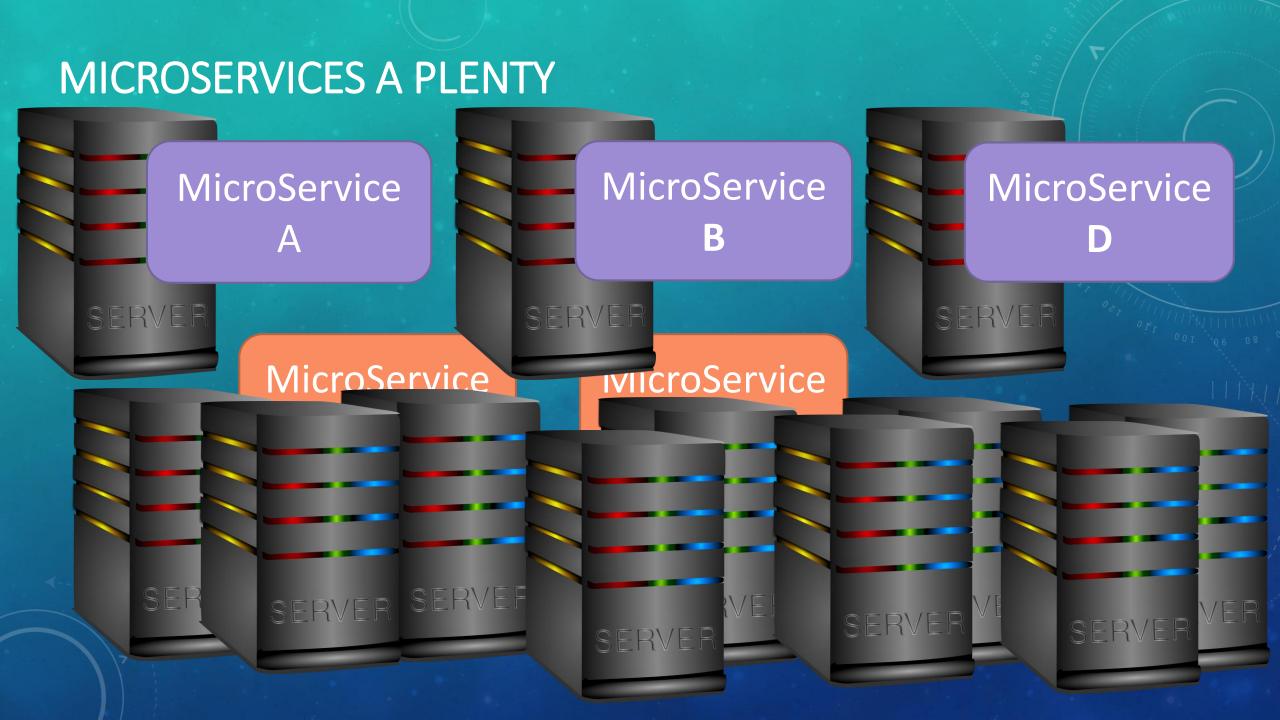
MICROSERVICES A PLENTY

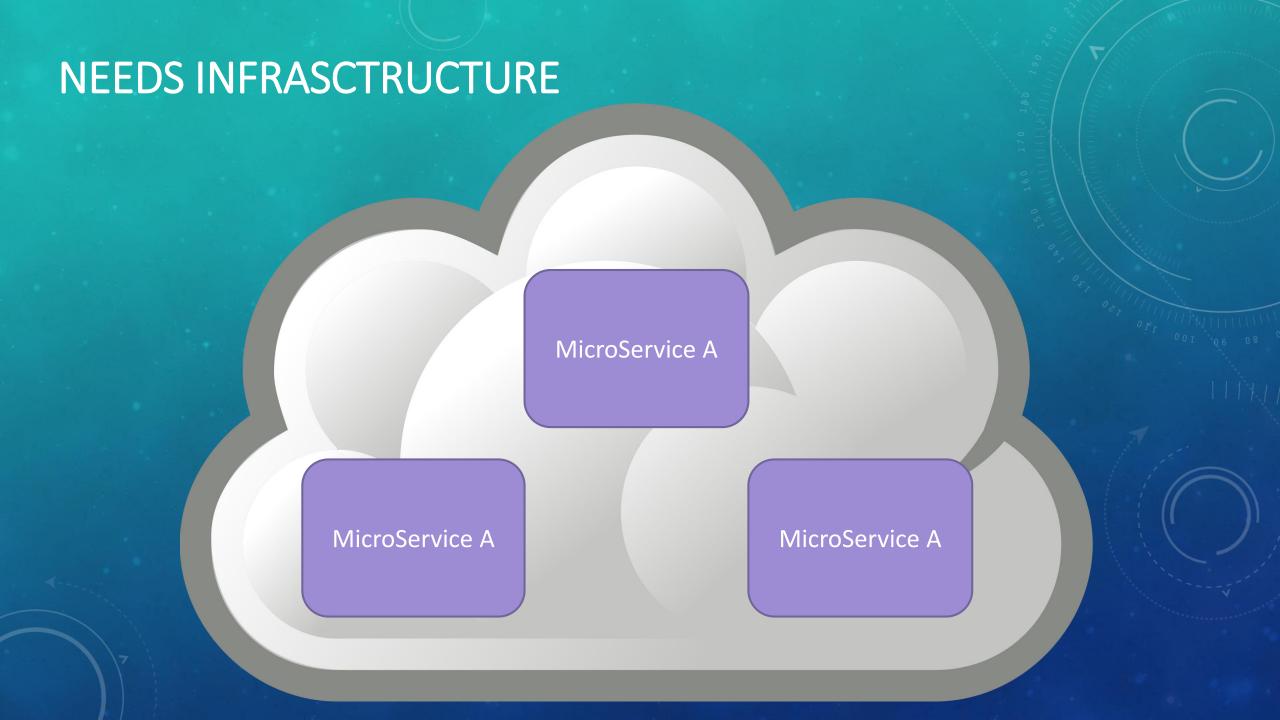
MicroService A MicroService **B**

MicroService **D**

MicroService C MicroService X

MicroService Y MicroService Z







On-Premises

Applications

Data

Runtime

Middleware

O/S

Virtualization

Servers

Storage

Networking

Infrastructure as a Service

Applications

Data

Runtime

Middleware

O/S

Virtualization

Servers

Storage

Networking

Platform as a Service

Applications

Data

Runtime

Middleware

O/S

Virtualization

Servers

Storage

Networking

Software as a Service

Applications

Data

Runtime

Middleware

O/S

Virtualization

Servers

Storage

Networking

You Manage

Other Manages

CLOUD SERVICE ENABLE MICROSERVICES

You can have it all when you want it!

- Infrastructure
- Application servers
- Databases
- Scalability
- Fail/Over
- Etc...





MICROSERVICE STRONG BOUNDARY

- A service has an impermeable boundary that is difficult to violate. As a result, the modularity of the application is much easier to preserve over time.
- Microservices represent the business capabilities which is why the Analyst is key in helping to identify them.



MICROSERVICES NOT TIGHTLY COUPLED

 A key characteristic of the microservice architecture is that the services are loosely coupled. Not highly dependent on the internals of each other.





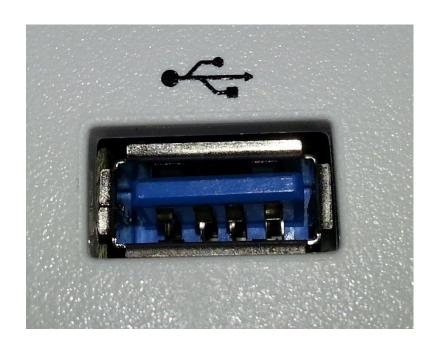
 "Many companies are using microservices to encapsulate key capabilities within the organization in a way that is scalable and reliable. Microservices represent the important functional elements of your company's IT. But that is just part of the story. You also need the ability to expose these capabilities in a way that makes it easy to solve current business challenges. And that is where APIs come in."

- - Mike Amundsen from "Microservices, APIs and Innovation: The Power of APIs"
- Source: https://thenewstack.io/microservices-apis-and-innovation-the-power-of-apis/



WHAT IS AN API

APPLICATION PROGRAMMING INTERFACE



SO WHAT IS A AN API REALLY?

- Just a way to send information between applications
- Typically using HTTP and the message format is usually JSON





XML VS JSON

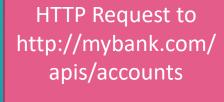
XML

```
<empinfo>
  <employees>
     <employee>
       <name>James Kirk</name>
       <age>40></age>
     </employee>
     <employee>
       <name>Jean-Luc Picard</name>
       <age>45</age>
     </employee>
     <employee>
       <name>Wesley Crusher</name>
       <age>27</age>
     </employee>
  </employees>
</empinfo>
```

JSON

```
"empinfo":
        "employees": [
            "name": "James Kirk",
            "age": 40,
            "name": "Jean-Luc Picard",
            "age" : 45,
            "name": "Wesley Crusher",
            "age": 27,
```

API'S IN ACTION





<u>This Photo</u> by Unknown Author is licensed under <u>CC BY-SA</u>

Request to Get Accounts

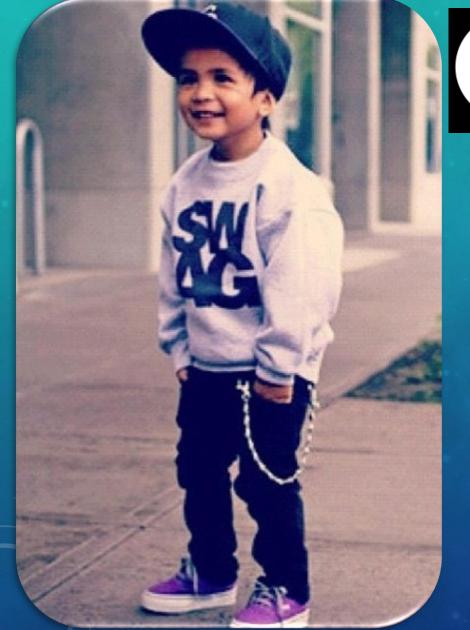
```
{
   "AccountList":[
      {
          "id":123,
          "name":"Checking",
          "total":1500.00
      },
      {
          "id":456,
          "name":"Saving",
          "total":2989.68
      }
    ]
}
```

Bank Account Microservice

API Definition is Crucial

How do we define this?

GET YOUR SWAGGER ON!





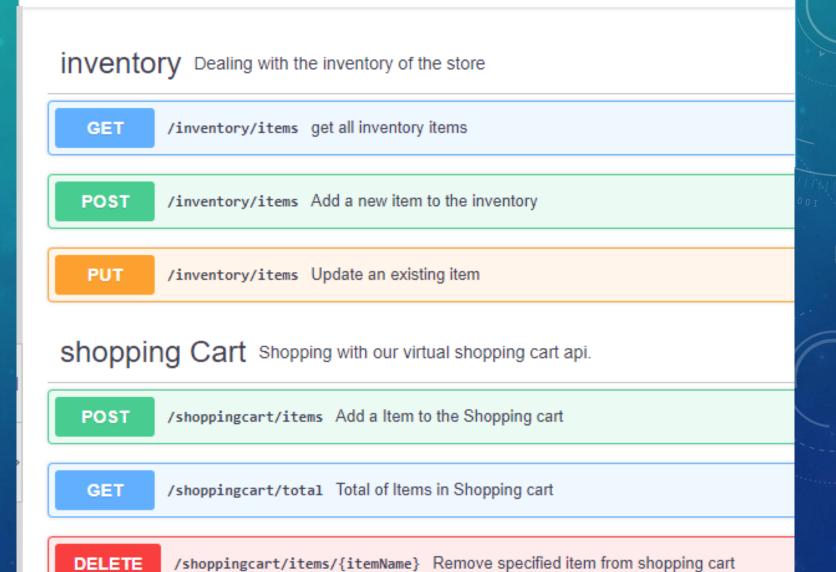


Specification backed Documentation For Your API

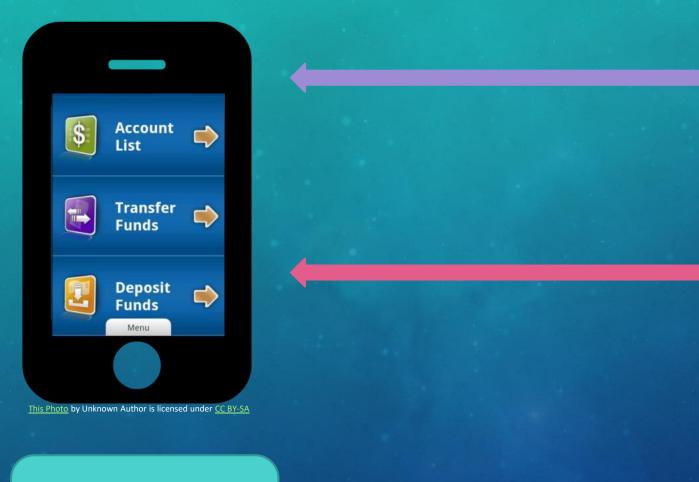
EXAMPLE SWAGGER / OAS DOCUMENT

Grocery Store API

1.0.0



MICROSERVICES COMMUNICATING



A M

MicroService

MicroService

В

API

MicroService C

MicroService X

BREAKING IT DOWN?

- An architectural style that functionally decomposes an application into a set of services.
- What matters is that each service has a focused, cohesive set of responsibilities



BREAK IT DOWN

BREAKING APART THE MONOLITH

My Monolith Application

Business
Capability ON

Business
Capability THREE

Business
Capability TWO

Business
Capability FOUR

Business
Capability FIVE

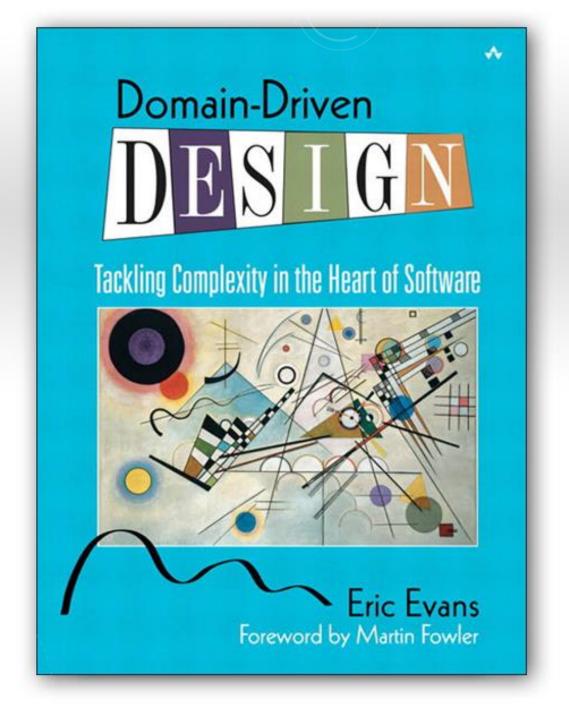
MicroService A MicroService **B**

MicroService **D**

MicroService C

MicroService X

MicroService Y MicroService Z



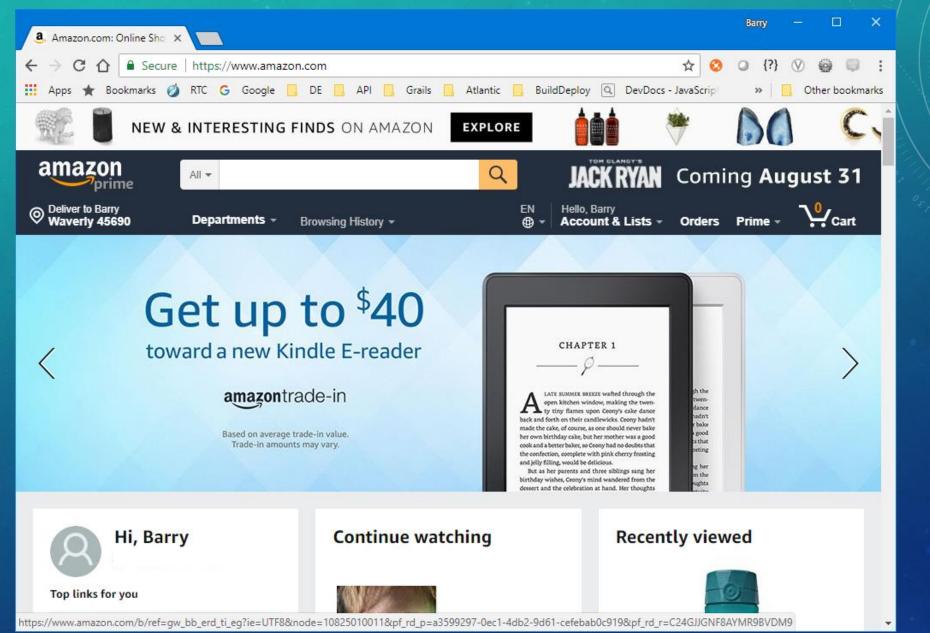
HOW DO WE BREAK IT OUT?

LEARN FROM DOMAIN DRIVEN DESIGN

Domain Driven Design (DDD) is focused around the idea of solving business problems through software and ensuring the essential complexity of the problem is understood when building the solution

- DDD outputs a domain model that is used to break apart a business problem into its <u>core components</u> in order to build software oriented around the business solution
- DDD Key Tenets
 - Understanding the Core Domain
 - Properly Identifying Sub Domains
 - Using a Ubiquitous Language
 - Creating Bounded Contexts

BREAKING INTO DOMAINS



DOMAINS IN AMAZON











amazon

alexa

EXISTING ORGANIZATION STRUCTURE CAN DEFINE DOMAINS

Customer Relationship Management

Customer Assistance

Policy Management

Billing And Collections

Claims Processing

Loan Management

SUB DOMAINS IN SHOPPING SERVICE

Product Catalog Management

Order / Shopping Cart Management



Payment Processing

Delivery /
Shipping services

Inventory Management

IDENTIFYING SUB-DOMAINS INVOLVED IN PROBLEM

 The Business Domain Model starts by identifying the key Sub-Domain to be used as the anchor point defining the Problem space

 Through the coarse of exploring the problem, additional Sub-Domains will be identified as being involved in the Problem space

 These Sub-Domains are then added to the Domain Model to provide a comprehensive highlevel view of the Problem space **PL Policy Management**

CL Policy Management

Life Policy Management

Finance Management

Billing & Collections

Customer Relationship Management

Channel & Distribution Partner Management

<Sub-Domain>

SUMMARIZING DOMAINS

Business Domain < - - - - ->

- The Domain is the world of the business being supported, their ideas, knowledge and information
- The Domain is the problem area being addressed
- A Domain can be decomposed into sub-domains which typically reflect the organizational

structure

BA's may not be directly responsible for building this domain model, but the information they gather will be critical in the proper creation of it.

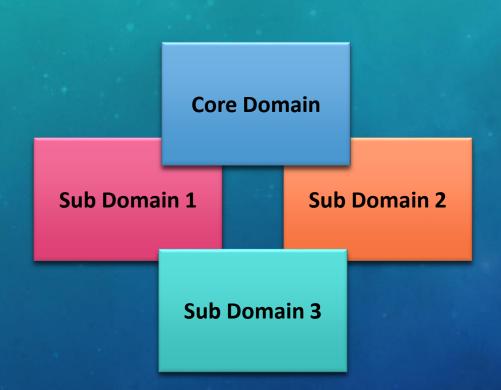
Business Solution

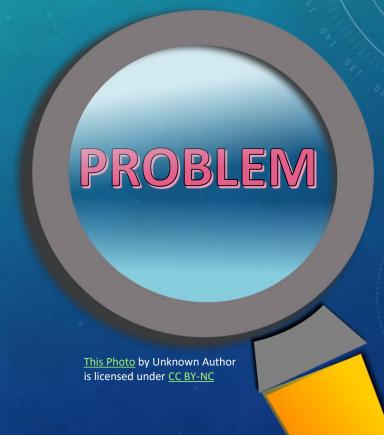
- The Model is an abstraction of the Domain articulating what is necessary to satisfy the requirements
- The Model is your solution to the problem
- The Model is a simplification of the bigger picture with the important aspects of the solution being concentrated on while ignoring everything else

es of these organizations."

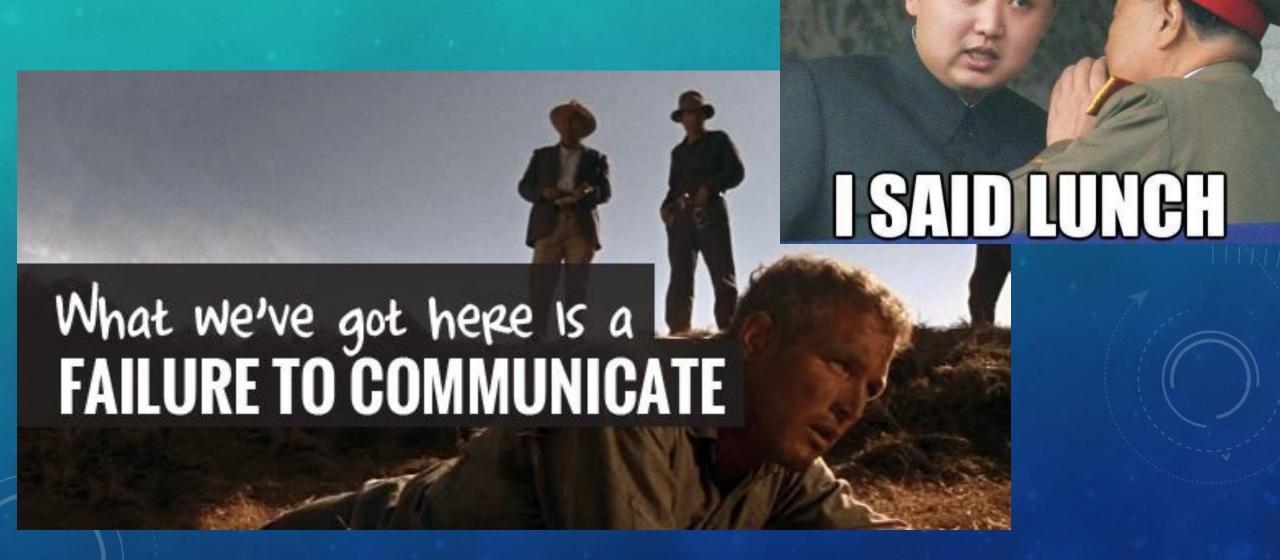
ray How Do Committees Invent? (1968)

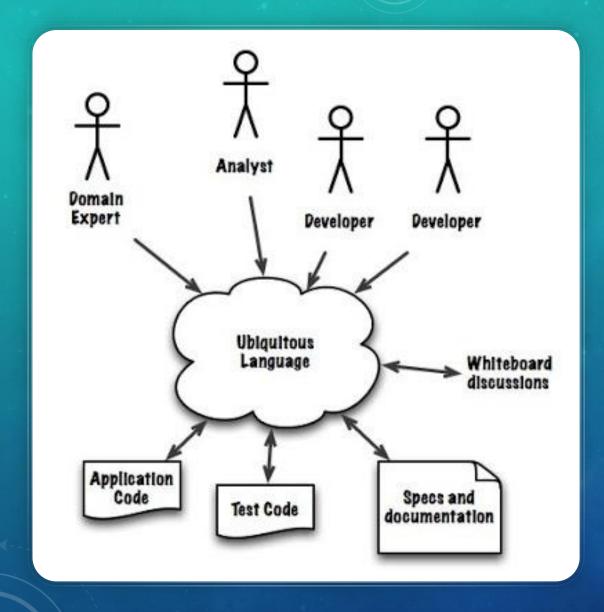
Focus on what's important to solve the problem





Ubiquitous Language





UBIQUITOUS LANGUAGE: SPEAKING CLEARLY

- The Business Domain experts, the Developers, and the Analyst all use the same language when discussing the domain.
- When someone says something about the domain, others should understand precisely what they mean

• Ex: A "Product" is referred to always as a "Product" within that Sub Domain. In discussions with the business as well as with the developers. Developers won't call a "Product" an "Item" in the code or anywhere else, so that the communication is always clear and focused around the business problem.

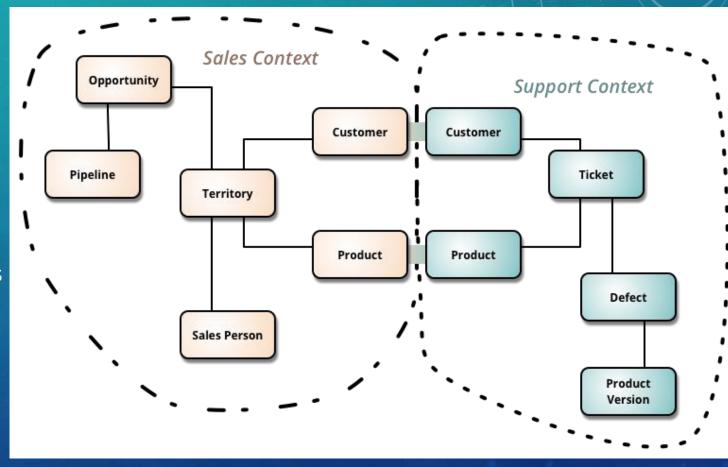
BUSINESS ANALYSTS ARE KEY

- Identifying the Ubiquitous language within a sub domain helps identify the context.
- If you are using the same words for different things, you may have jumped contexts.
- The identification of terms within the Sub Domain help you identify the boundaries of different context or what we call "Bounded Context".
- The Bounded Context is what architects and Developers can use to effectively model the solution.



BOUNDED CONTEXTS HELP IDENTIFY BOUNDARIES AROUND CAPABILITIES

- As you try to model a larger domain, it gets progressively harder to build a single unified model. Different groups of people will use subtly different vocabularies in different parts of a large organization.
- A Bounded Context is the boundary around a model that uses a single context to define the language used for the design components
- Bounded Contexts have both unique concepts (such as a support ticket only existing in a customer support context) but also shared concepts (such as products and customers)
- Different contexts may have completely different models of shared concepts with mechanisms to map between these concepts for integration



- Monoliths hinder flexibility, speed to market, continuous delivery, and scalability.
- A well designed MicroServices approach can alleviate many of these problems.
- However, this requires a proper dissection of the Problem Domain into Sub Domains.
- This requires BA's to help define a
 Ubiquitous Language to help create a
 Bounded Context for the proper solution
 of the business problem.
- Whether you are dismantling an existing Monolith or trying to avoid building a new one, understanding Bounded Contexts are key.

