



Think in Process to Become a Great Analyst!

Workshop Abstract

As analysts, we write a requirements story. This story has many chapters such as stakeholders, processes, data, interfaces and business rules. This story evolves as I progress in my analysis discovery. EVERYTHING we do is a process. Analysts that learn to think in process create value in their teams and elicit better quality requirements. A requirements story must include process! This workshop will teach you to think in process; to understand the current state and future state processes to identify the gaps in between. We will learn about identifying and documenting high level and detail processes; each of them creates value in telling your requirements story!

Participants will leave this workshop with a new capability in their tool box. Hands on practice will enable them to change how they approach their work and see things in a whole new process! I assure you that an understanding of what a process is, how to elicit to discover a process and documenting a process visually will allow you to complete your requirements story to deliver a quality product.

This workshop is for beginning and experienced analysts who want to understand how process will impact requirements. It's a refresher on how to document process and some ideas on how to use process for elicitation and requirement delivery. Process is software methodology agnostic! This applies to everyone!

Speaker Bio

Heather is from Des Moines, Iowa. She is a stimulus for change as a mom, consultant, trainer, speaker and volunteer for IIBA®. For the past 20 + years, she has collaborated with project teams to create better business outcomes. She is a fierce advocate for excellent analysis practices and loves to share her passion through speaking, teaching, and mentoring. She loves to travel and wants to travel the world sharing her experience to enable others. She has an MBA from Drake University, a BA in Accounting from Grand View College and is a CBAP®. Heather blogs at www.BAsWithoutBorders.com.

