

***BUILDING TRUST AND***

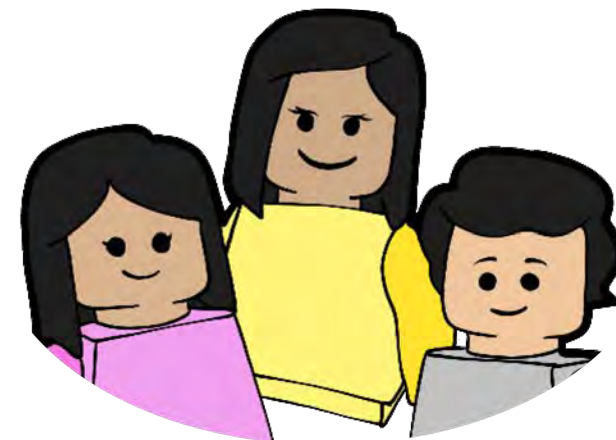
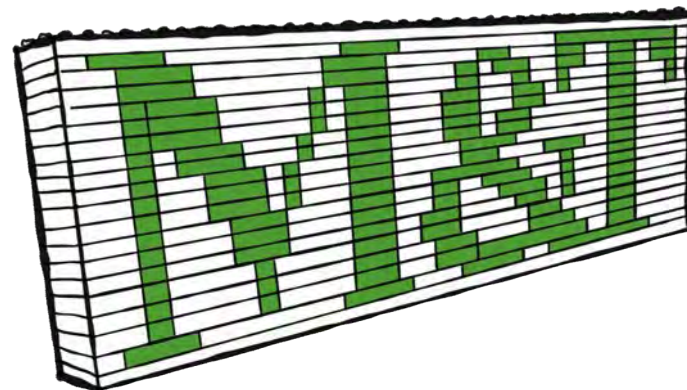
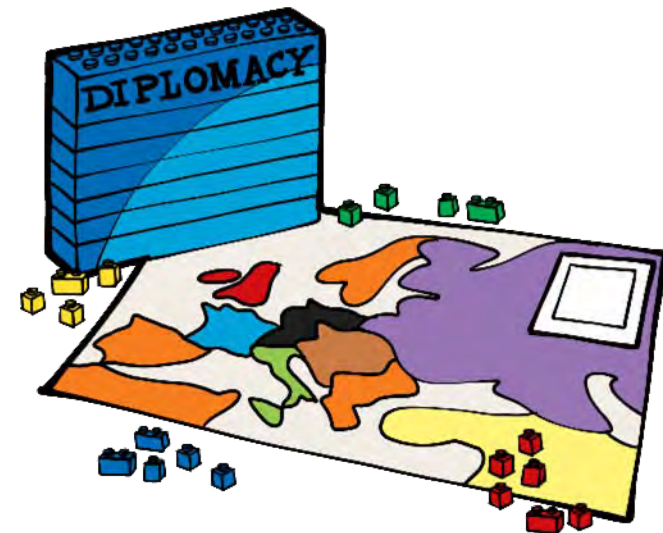
***BREAKING BARRIERS*** with



**Thomas Haver**

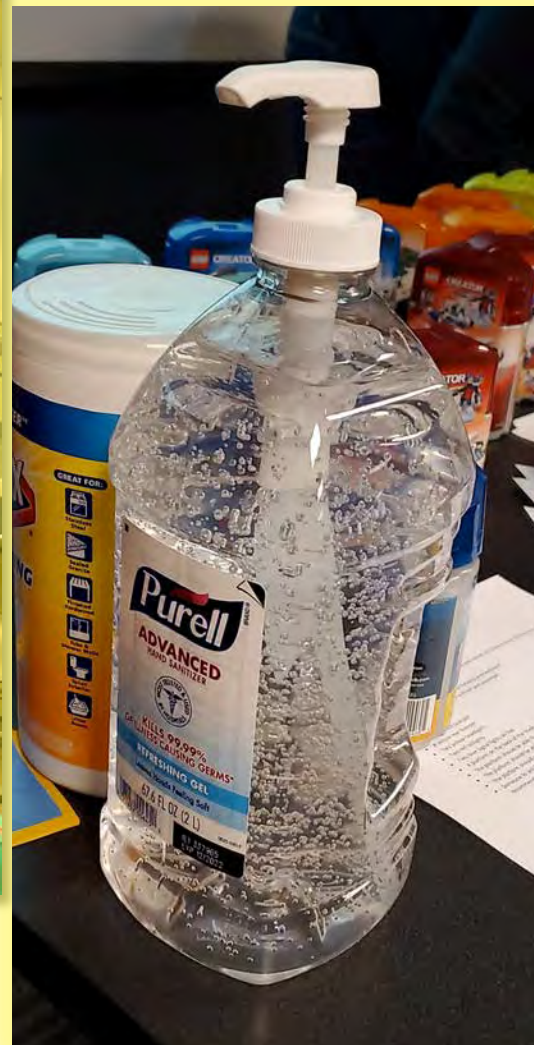


# ABOUT ME





# TWO WORKSHOP FORMATS



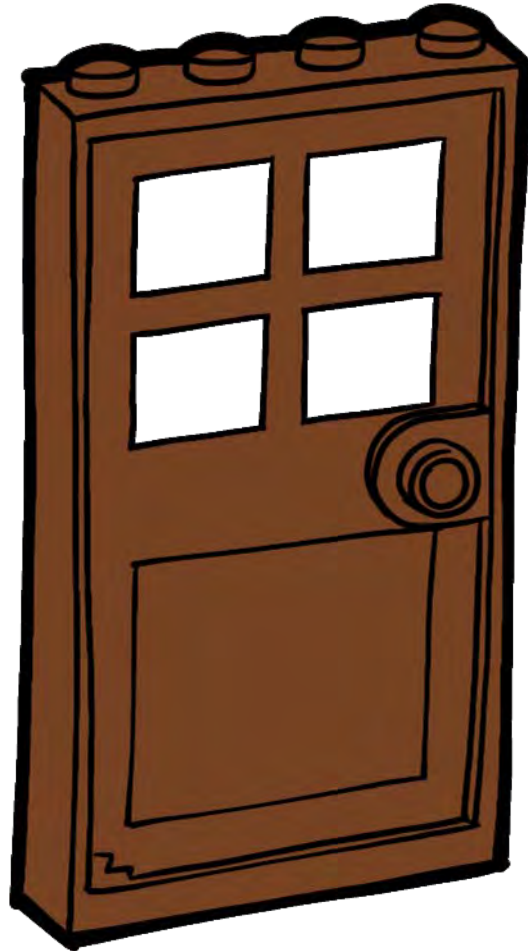




M&I' tech

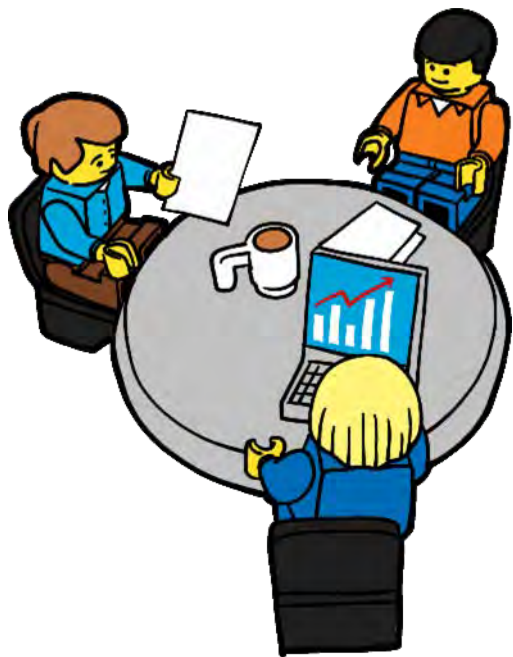


*WHAT DO YOUR PARENTS DO AT WORK?*





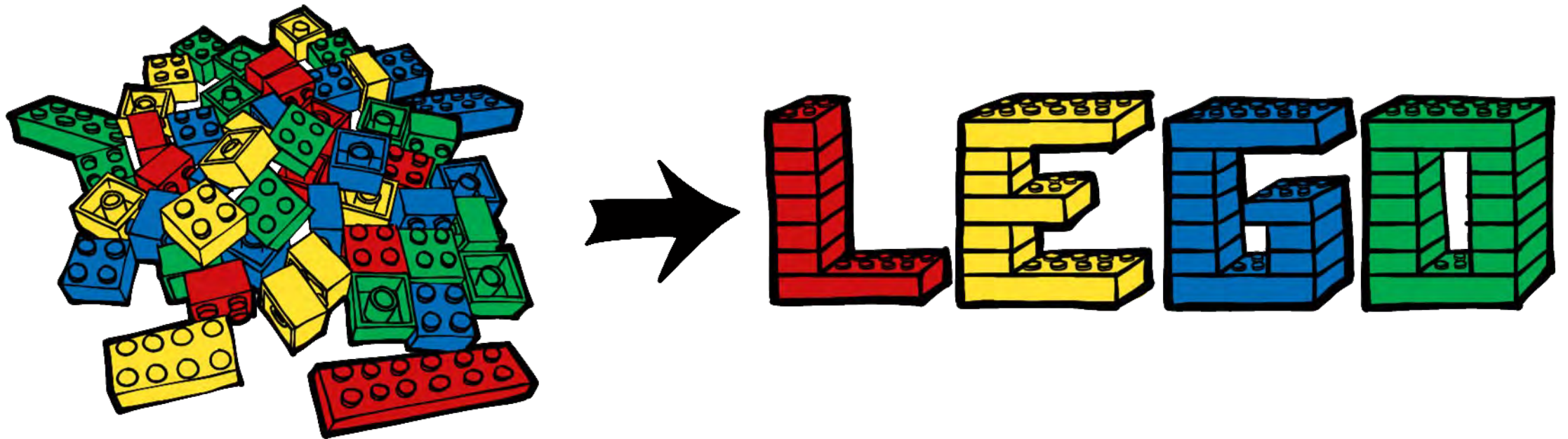
# WHAT DO YOUR PARENTS DO AT WORK?





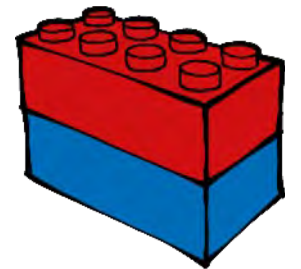
# *MISSION*

To collaborate as a team in different ways to build a LEGO® set without the instructions. Along the journey we'll discover how to align business and customer goals.



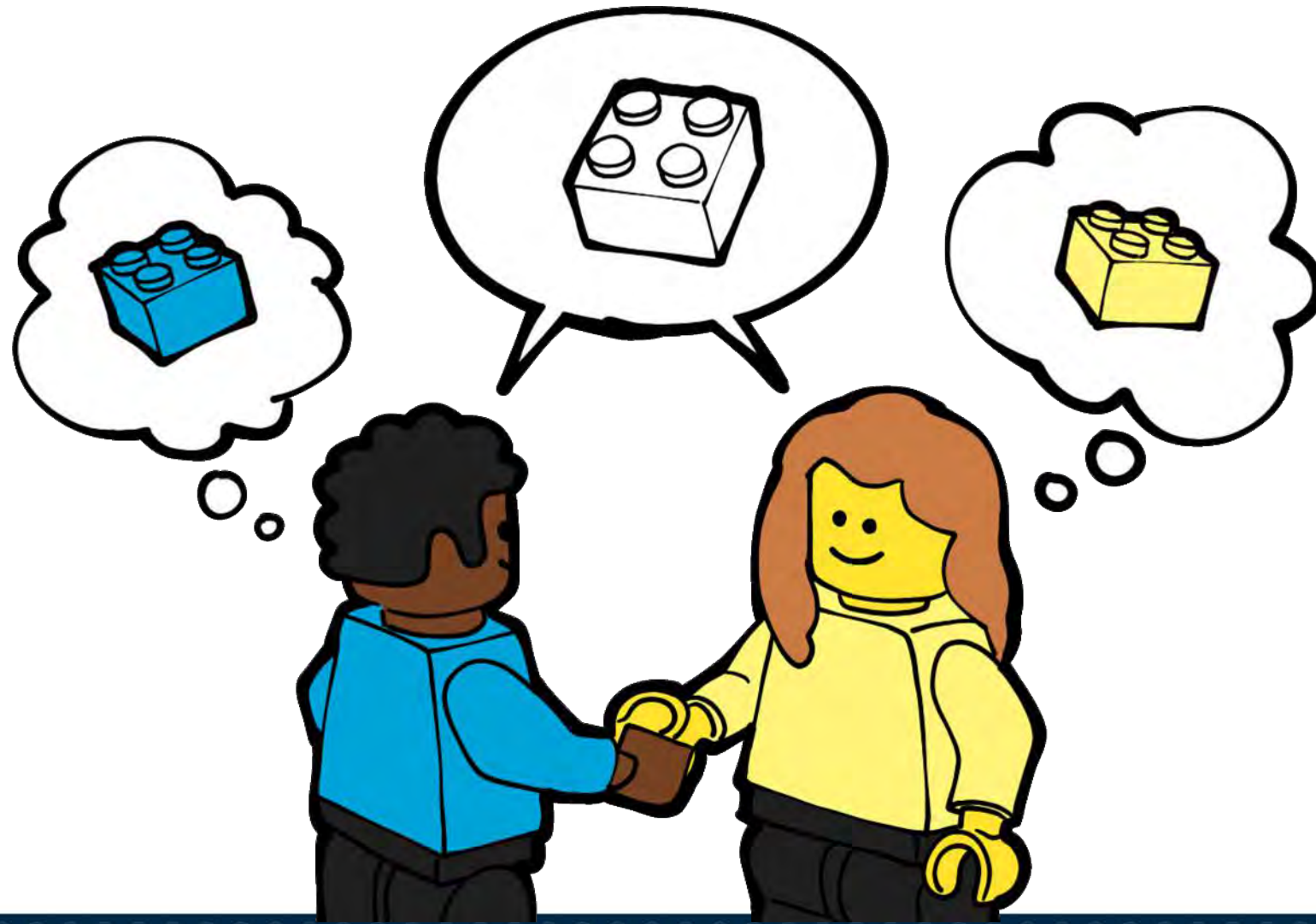


***THE COST OF QUALITY  
ON PRODUCT  
DEVELOPMENT***

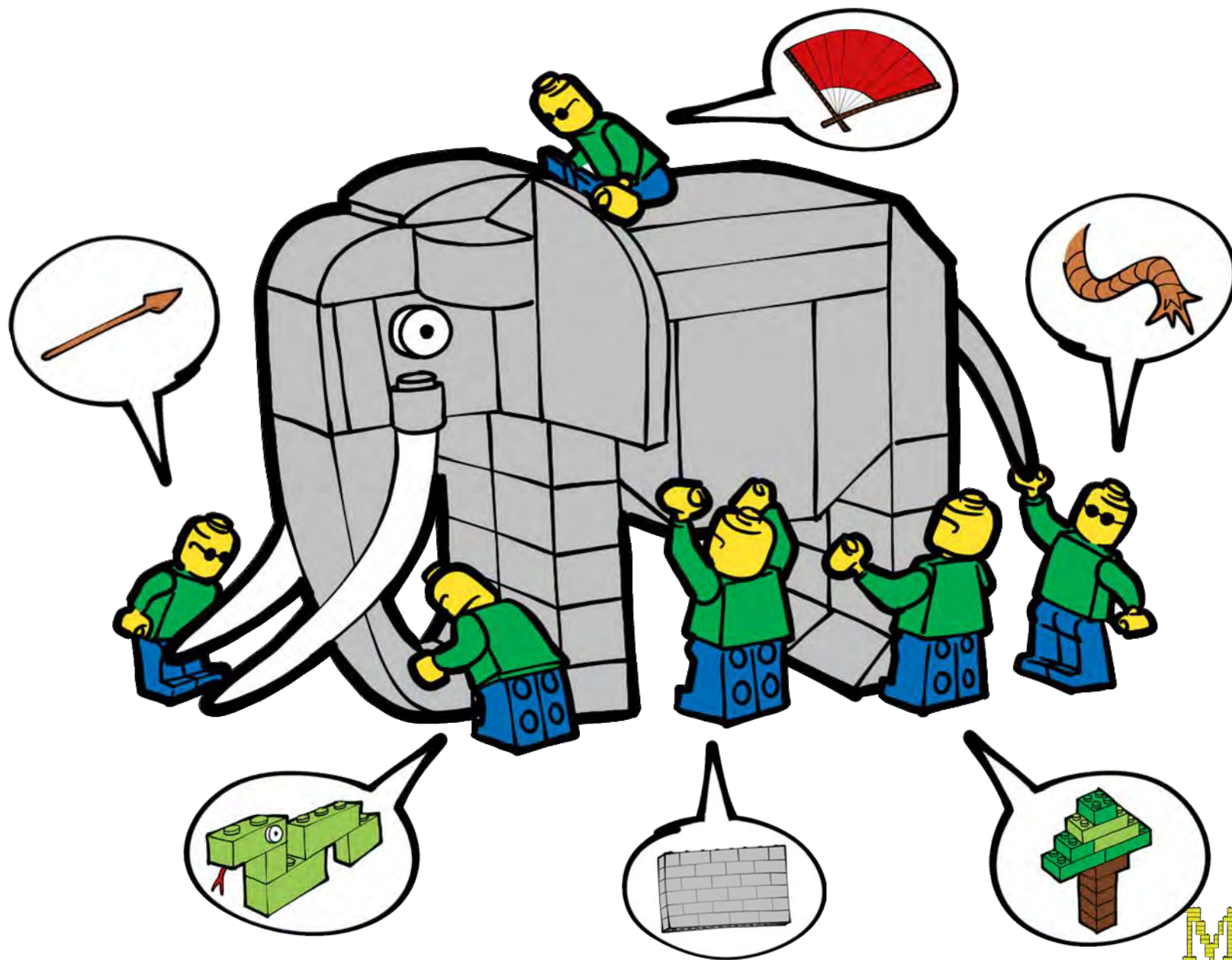




# COMMUNICATION



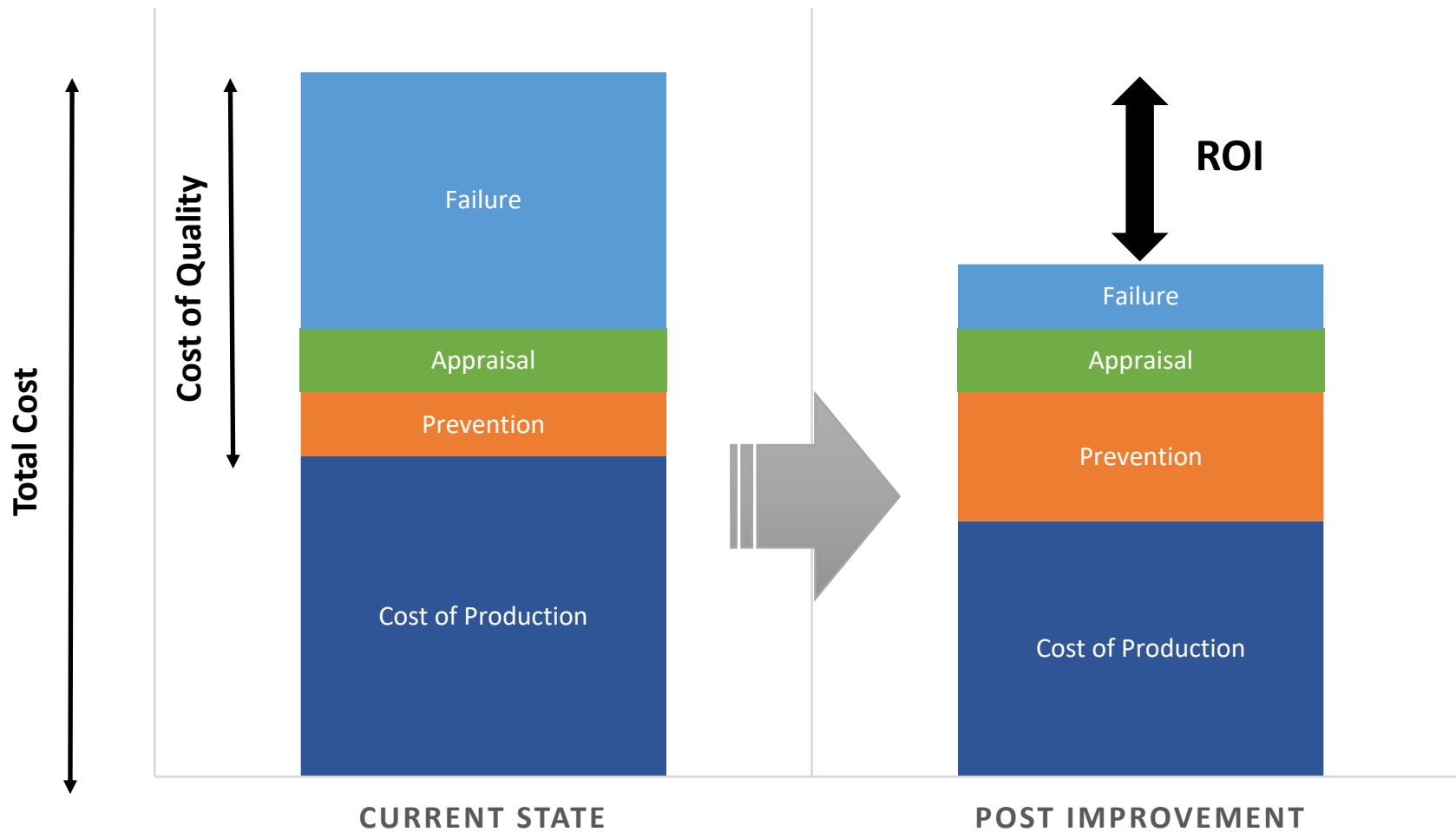




M&T Tech

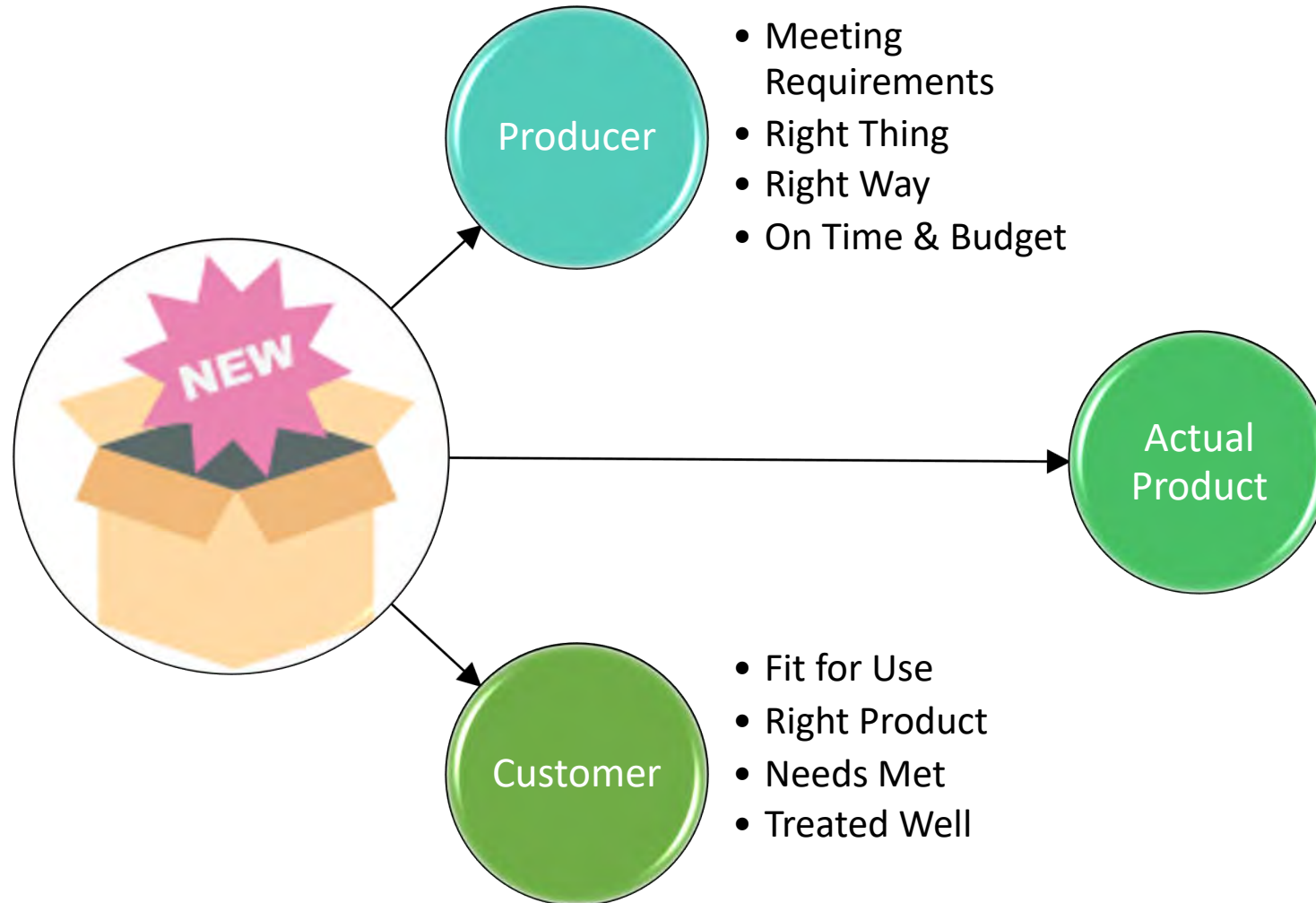


# THE COST OF QUALITY





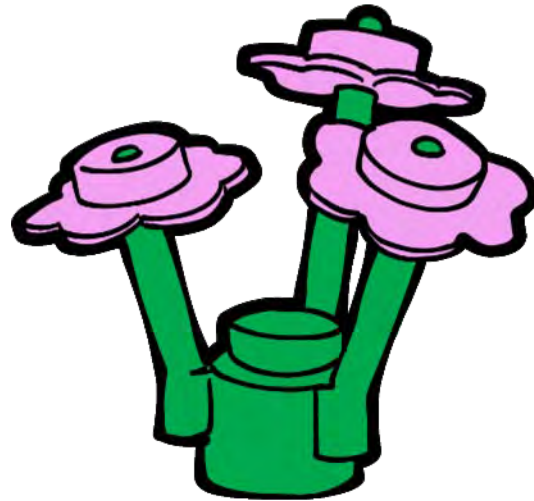
# THE TWO QUALITY GAPS





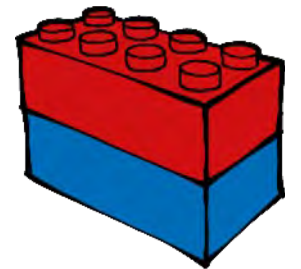
“The mind is the laboratory where products, both fake and genuine are manufactured. People grow wild weeds, others grow flourishing flowers!”

-Israelmore Ayivor, Leaders' Watchwords



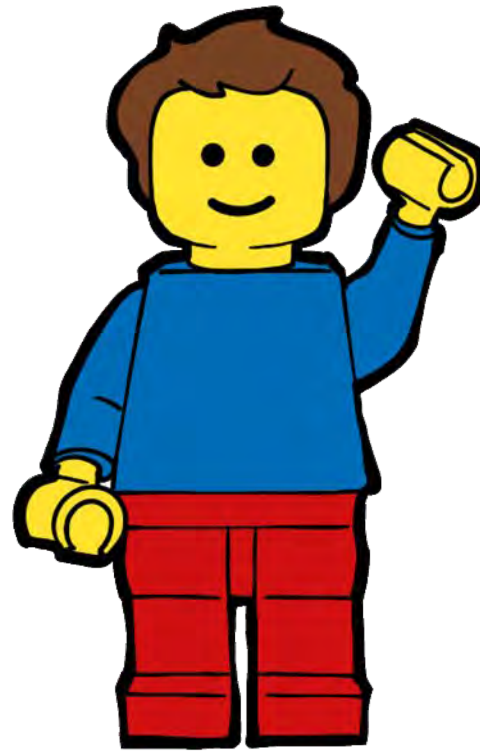
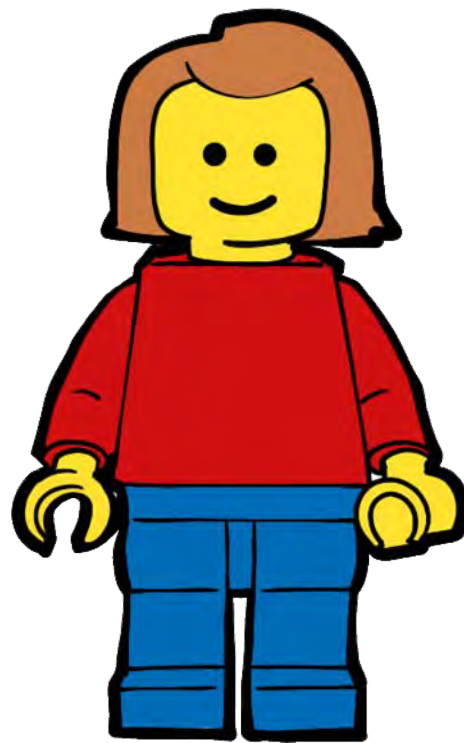
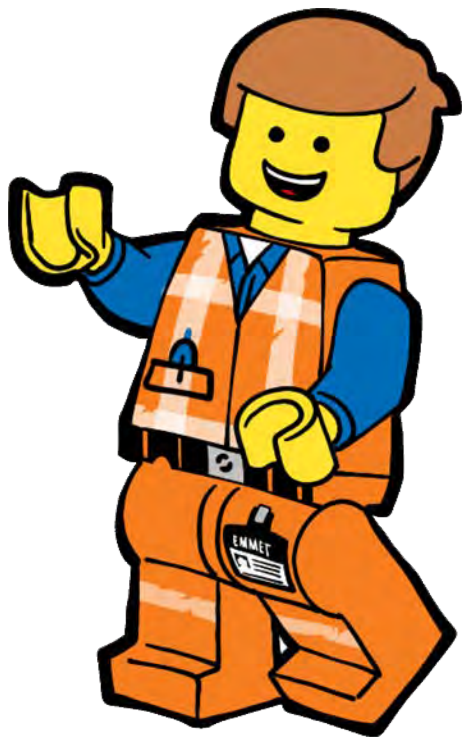


***BUILDING TRUST AND  
BREAKING BARRIERS***



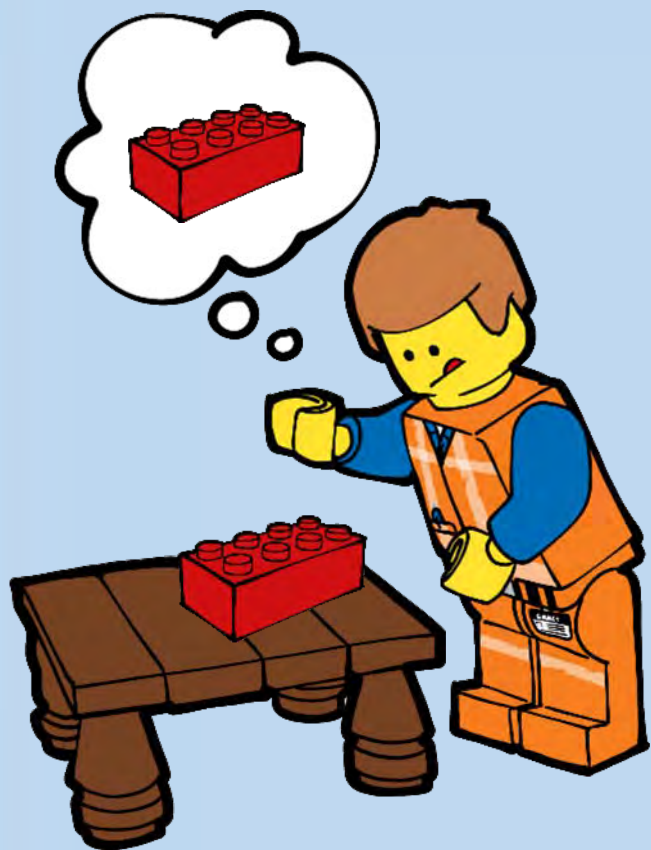


# OVERVIEW

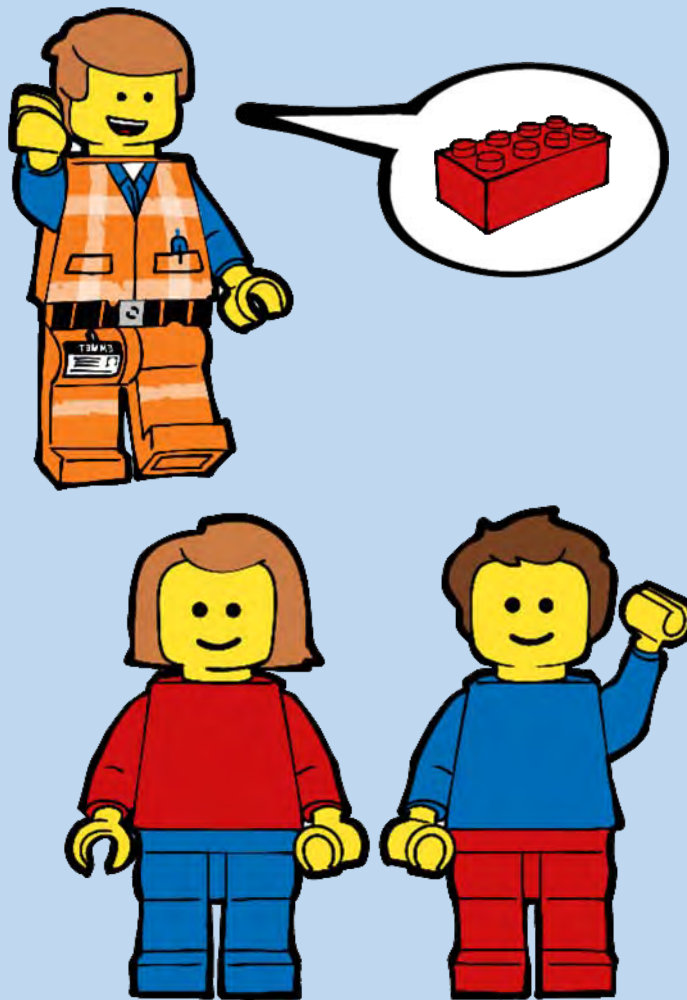




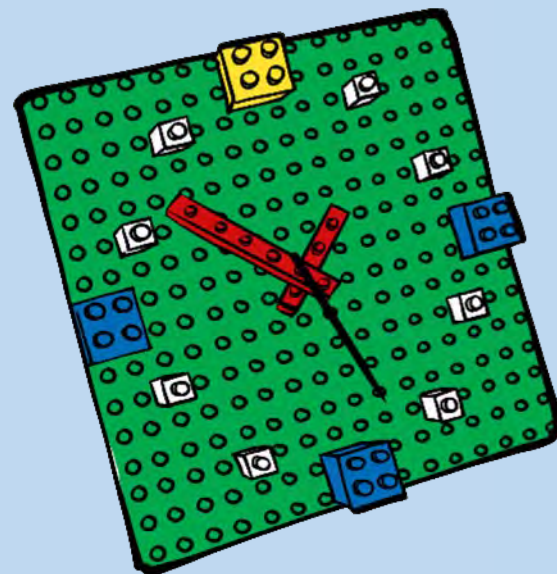
1



2



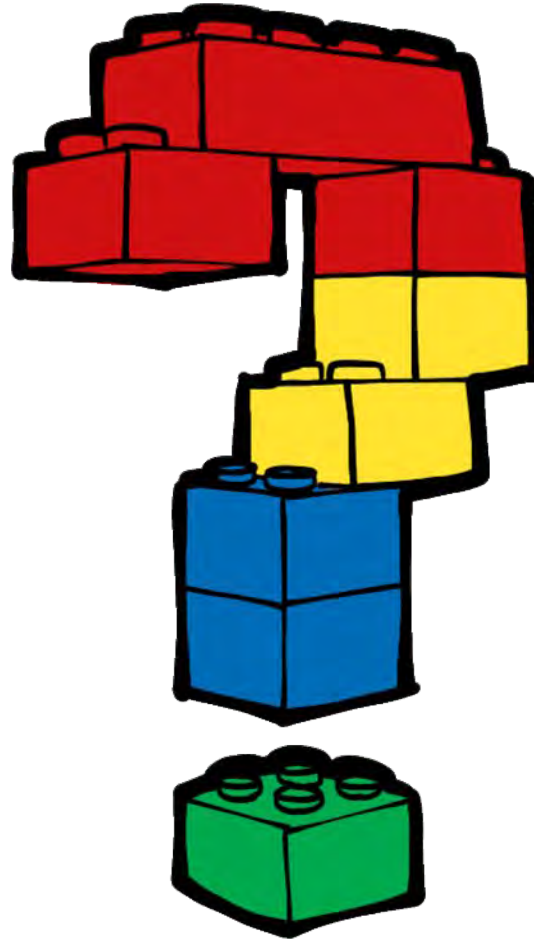
3





# REVIEW

## MASTER BUILDER

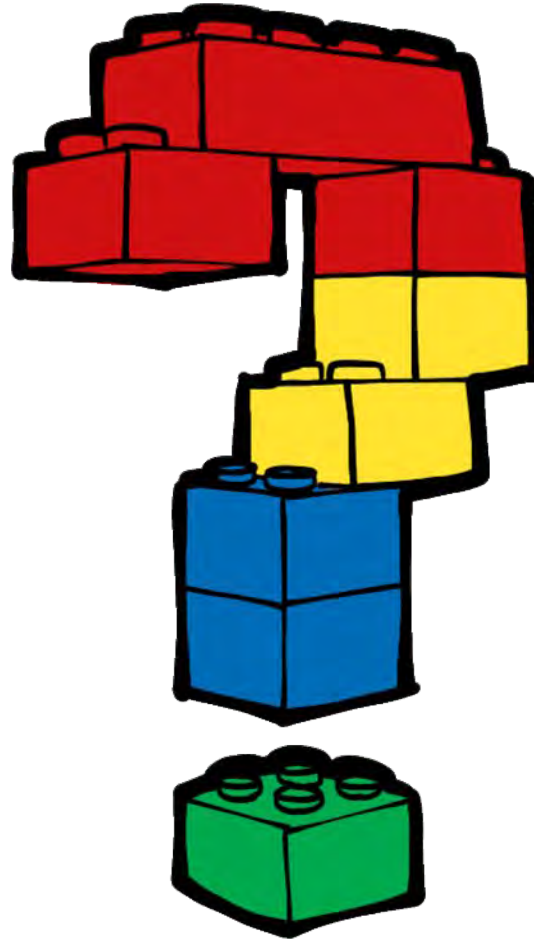


- How easy or difficult was your task on a scale of 1 (easy) to 10 (impossible)?
- What made your task easy or difficult?
- What was your approach to communication with the team?



# *REVIEW*

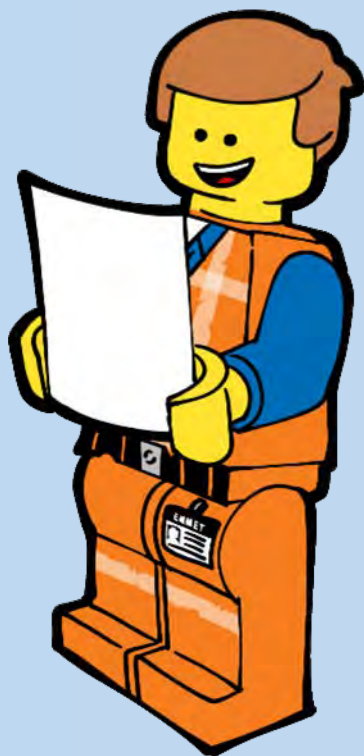
## **BUILDING TEAM**



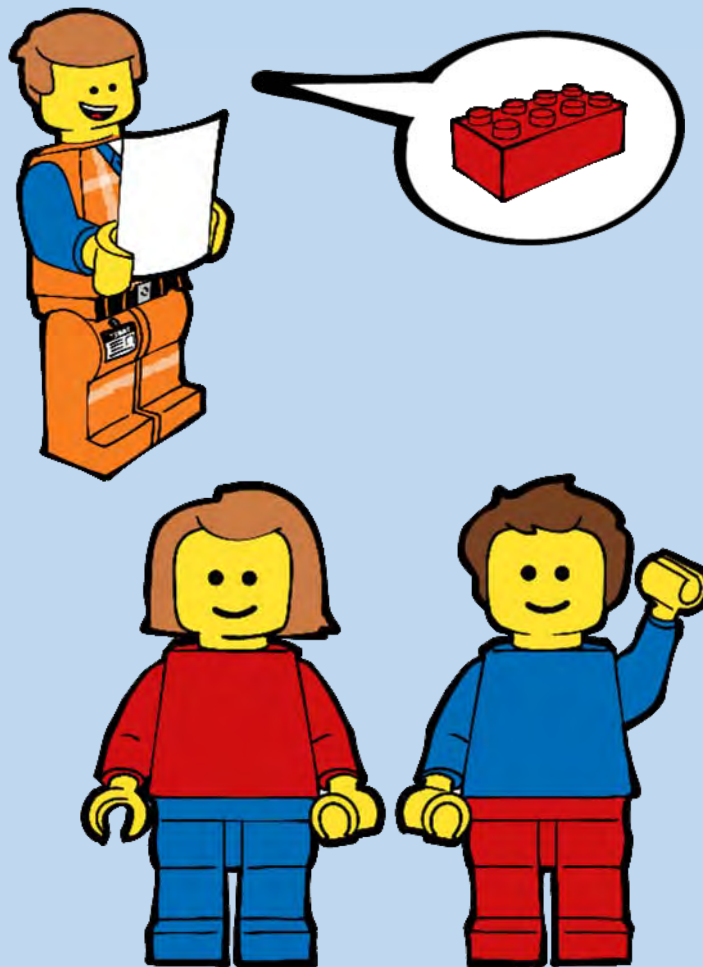
- How easy or difficult was your task on a scale of 1 (easy) to 10 (impossible)?
- What made your task easy or difficult?
- How could the Master Builder improve their instructions?
- If you could start over, what should the team do differently?



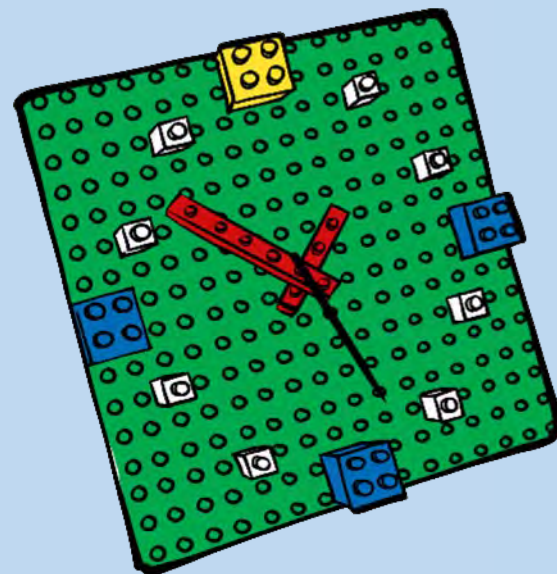
1



2



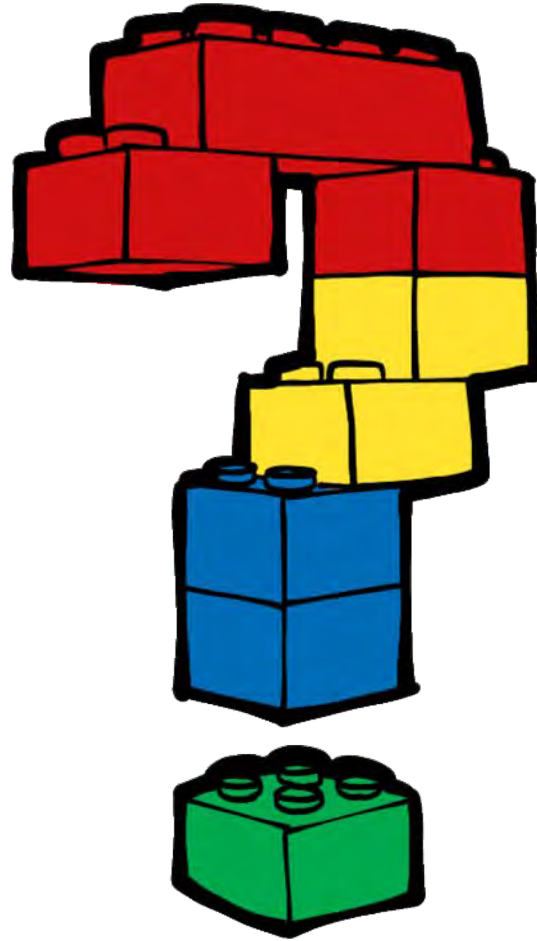
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# REVIEW

## MASTER BUILDER

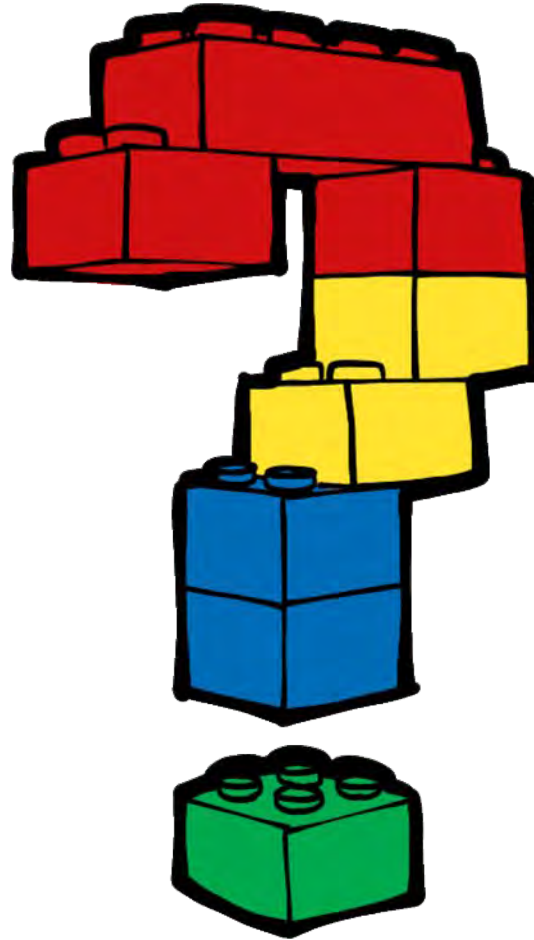


- How easy or difficult was your task on a scale of 1 (easy) to 10 (impossible)?
- What made your task easy or difficult?
- If you could start over, what should the team do differently?



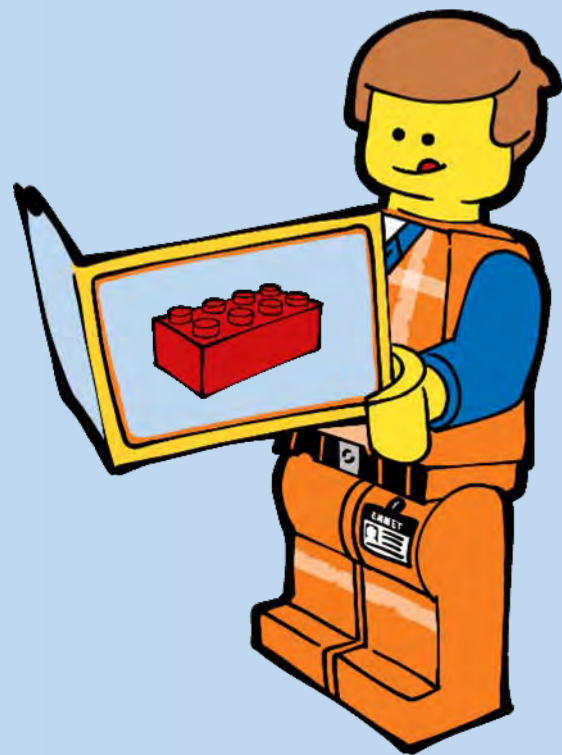
# *REVIEW*

## **BUILDING TEAM**

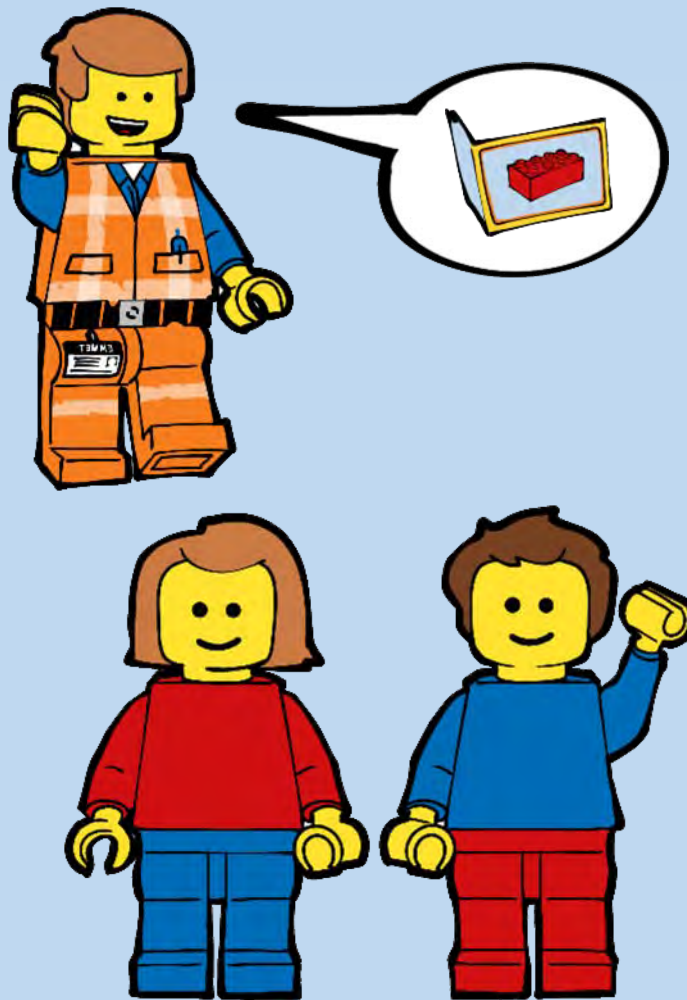


- How easy or difficult was your task on a scale of 1 (easy) to 10 (impossible)?
- What made your task easy or difficult?
- What could be improved with the written instructions?

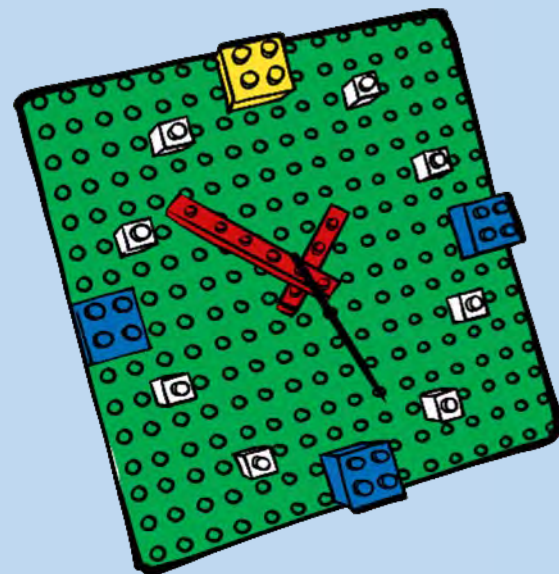
1



2



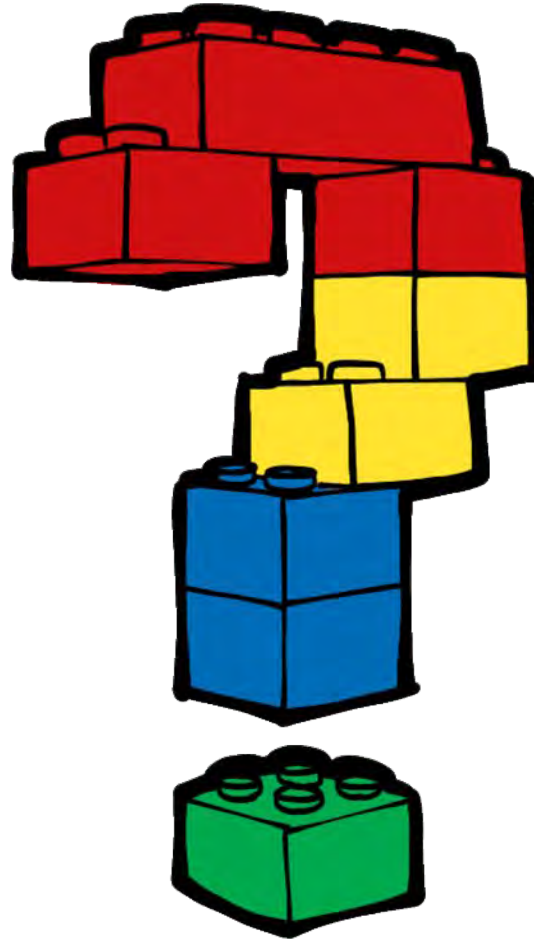
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# REVIEW

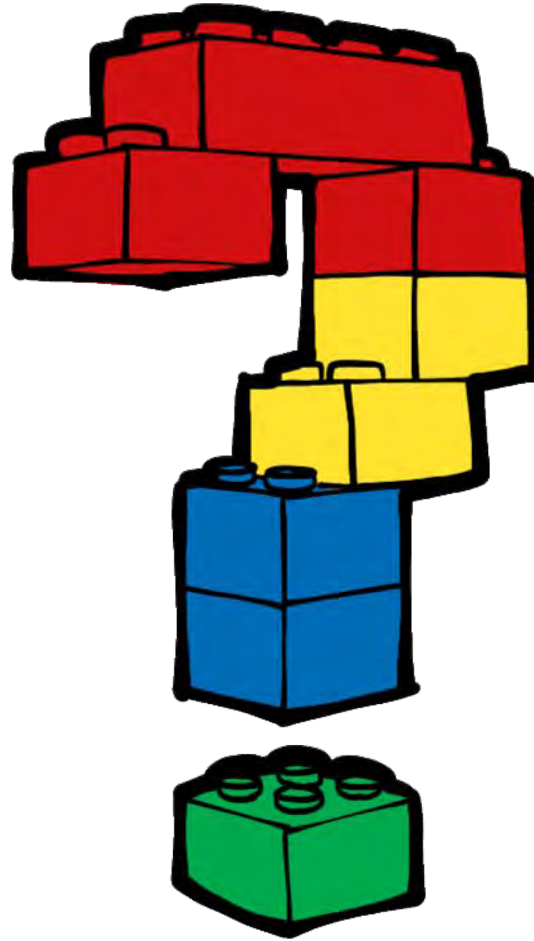
## MASTER BUILDER



- How easy or difficult was your task on a scale of 1 (easy) to 10 (impossible)?
- What made your task easy or difficult?
- How often did you return to view the instructions?

# REVIEW

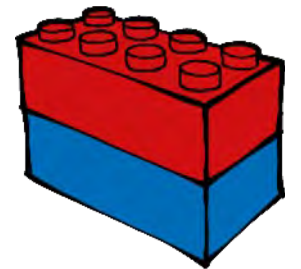
## BUILDING TEAM



- How easy or difficult was your task on a scale of 1 (easy) to 10 (impossible)?
- What made your task easy or difficult?
- From the three ways you attempted to build the set, which was the most useful and why?



# ***THE REVEAL***



Once your set number is called, the Master Builder of each team should come to the front of the room.



The other teams will rate the creation on a scale of 1-10 based on how closely it matches the ideal state.



# 1. *MINI FIRE RESCUE (6911)*





## 2. MINI PLANE (5762)





# 3. MINI FLYERS (4918)



# 4. MINI JET (6741)





# 5. *MINI OFF-ROADER (6742)*



# 6. MINI DIGGER (5761)





# 1. MINI CONSTRUCTION (4915)





# *8. MINI SPEEDER (31000)*





# 9. MINI SPORTS CAR (6910)



# 10. MINI DUMPER (5865)





# 11. MINI VEHICLES (4090)



# 12. MINI SKYFLYERS (31001)





# 19. MINI HELICOPTER (5864)



# 14. MINI ROBOTS (4919)





# 15. MINI TRAINS (4039)

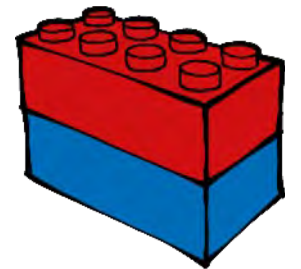


# 16. MINI ANIMALS (4916)



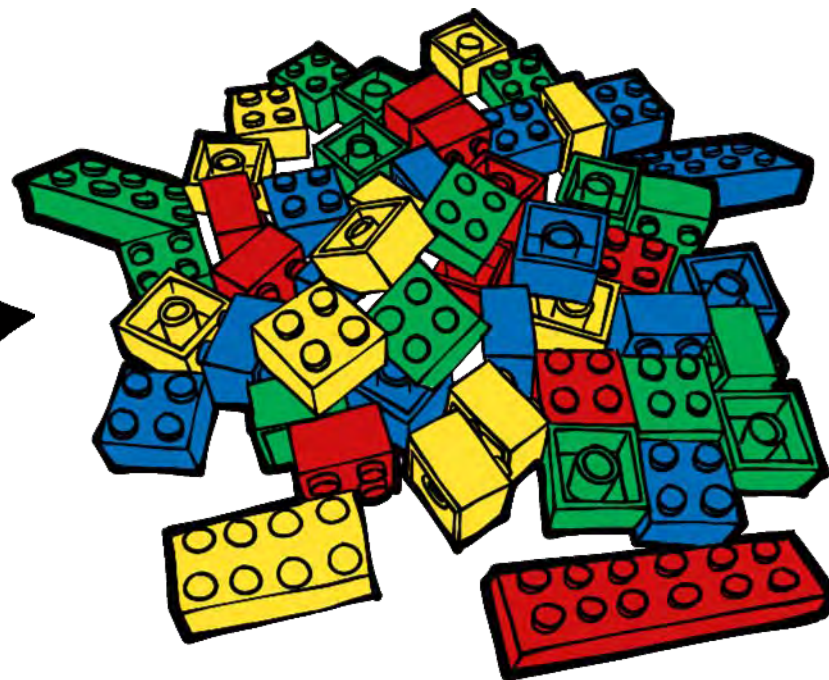
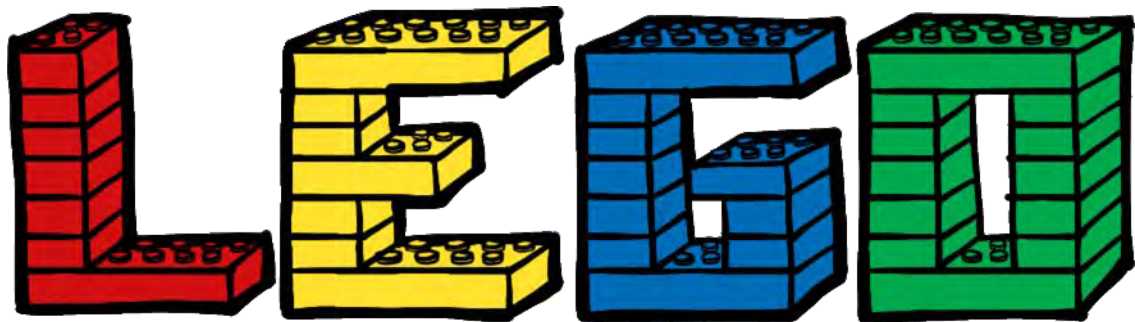


# ***THE REWARD***











# ***BUILDING TRUST AND BREAKING BARRIERS***

with



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# M&T Tech



SCAN ME